

SignOnSite Troubleshooting: Android



01. LOCATION SERVICES

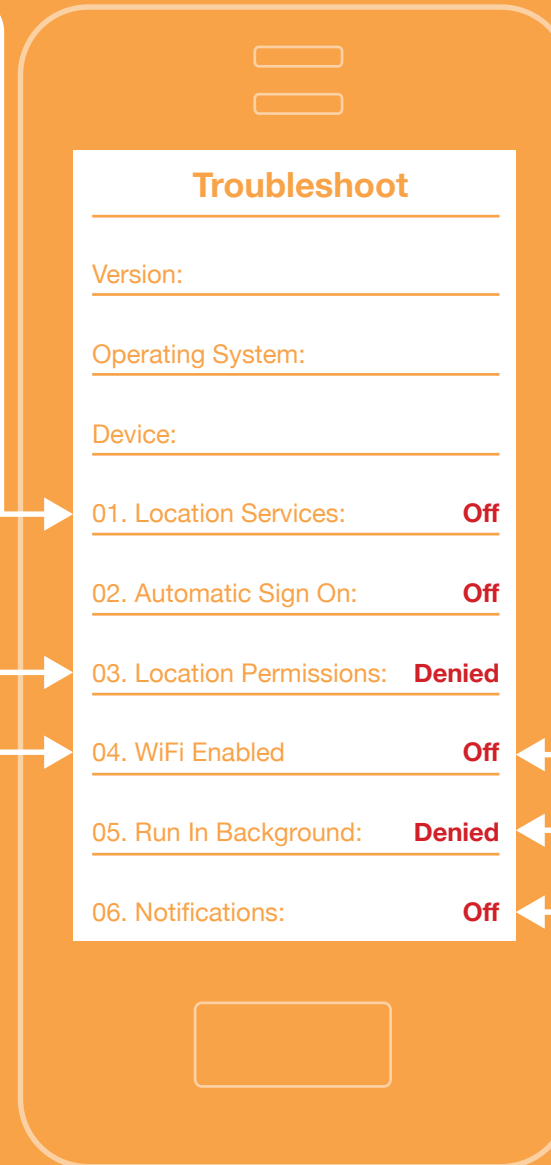
1. Open phone Settings > Application Manager > SignOnSite.
2. Tap on the slider next to "Location" until it turns green.

02. AUTOMATIC SIGN ON

1. When you have the SignOnSite app open, go to the Menu > App Settings.
2. Tap on the slider next to "Automatic Sign on" until it turns green.

03. LOCATION PERMISSIONS

1. Open phone Settings > Application Manager.
2. Tap on the "More" icon. ⋮
3. Tap "App Permissions".
4. Find and tap on "Location"
5. Find SignOnSite and tap on the slider until it turns green.



04. WIFI

1. Open phone Settings > Connections.
2. Select Wifi
3. Slide until Wifi turns on.

05. RUN IN BACKGROUND

1. Open phone Settings > Application Manager > SignOnSite.
2. Tap on "Battery".
3. Tap on "Battery optimization" and click "Not Optimized".

06. NOTIFICATIONS

1. Open phone Settings > Application Manager > SignOnSite.
2. Tap on "Notifications".
3. Tap on the slider next to "Allow notifications" until it turns green.



To access this screen?

1. Open the SignOnSite app and click on the menu button.
2. Click on the troubleshooting button